The Client Portal
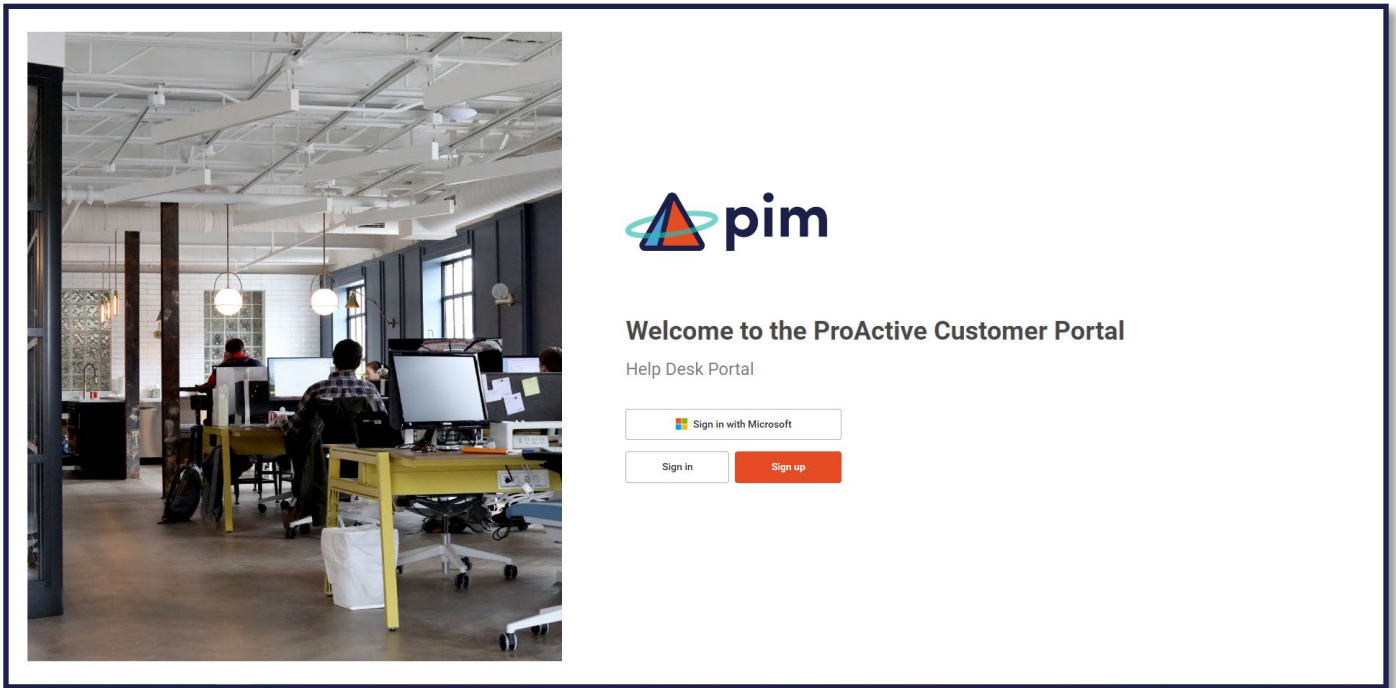

In the Client Portal, depending on your permission level, you can:

- Submit Tickets
- View Tickets
- View Invoices
- Update Company Contacts and Permissions
- Make Payments

Through the client portal you can edit your account details, including users and their security levels, submit, search, and monitor service request tickets, view invoices, and make online payments. The pim Client Portal provides you with everything you need to know about your account with convenient desktop shortcut access!

For your convenience, the Client Portal is found on the far-right side of the menu bar of the pim website. Look for the "Get Support" button! This button takes you to the Login page where you can enter your email address and password to access the ticketing system.